

## Quality Policy Statement



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### Scope

Applies to all Triton Inspections operations in the UK, Norway and Europe, including offshore and client-site activities.

### What we do

Triton provides specialist non-destructive testing, inspection, and consultancy services for the oil & gas, renewables, and marine sectors. With offices in the UK and Norway, we deliver reliable, technically sound solutions across the UK, Norway, and Europe.

### Our Commitments

**We commit to satisfy applicable requirements and to continually improve the effectiveness of our Quality Management System.**

### Customer Focus

We aim to deliver accurate and reliable results, meeting client expectations through clear communication, timely reporting, and competent execution. We monitor performance through:

- Client feedback gathered through surveys, debriefs, and correspondence.
- Monitoring of repeat business rates, complaints, and commendations.
- Tracking NCRs and corrective actions related to client quality issues.
- Internal audits focused on reporting accuracy and timeliness.



## **Technical Competence**

We ensure that our people have the right skills, certifications, and technical knowledge to perform inspections safely, accurately, and in compliance with industry standards.

- All NDT personnel are qualified and certified to ISO 9712 and client-specific schemes where required.
- Competence is tracked through our Training Matrix and supported by documented authorisation.

## **Regulatory Compliance**

We perform inspections to current, applicable codes and specifications.

- **Principal references:**
  - **ISO 9712** (Personnel Certification)
  - **ISO 17635** (General rules for NDT of welds)
  - **ISO 13588** (PAUT) - **ISO 10863** (TOFD) - **ISO 17640** (UT) - **ISO 17636-1/-2** (RT) - **ISO 17638** (MT) - **ISO 3452** (PT) - **ISO 17637** (VT) - **ISO 3834** (WI)
  - **Client specifications** where required (e.g., **DNV, NORSOK**)
- We are a **Lloyd's Register-recognised service provider** for non-destructive examination, operating in accordance with all applicable LR requirements for ships, offshore structures, and associated components.
- Applicable codes and standards are project- and client-specific; the required issue/revision is confirmed at contract review.

## **Maintain Equipment Integrity**

- All NDT and inspection equipment is maintained, verified, and calibrated in accordance with manufacturer requirements and by laboratories **accredited by UKAS to BS EN ISO/IEC 17025**. Calibration intervals are defined by procedure and



results are traceable to national standards in line with UKAS policy on metrological traceability.

- Equipment is verified before each job; status, due dates, and verification are logged in the **Equipment Register**.
- Defective or out-of-calibration equipment is quarantined and reported immediately; local equipment custodians own resolution until calibration/repair is complete.

## Verification of Client Systems

- Where client systems govern permits, isolations, radiation sources, waste, or emergency response, Triton relies on those controls **after verifying adequacy**.
- Verification methods: **Risk Assessments**, **Client Site Checklist** (on arrival), and **Quarterly HSE & Compliance attestations** from on-site personnel.
- We avoid duplicate registers where client controls are demonstrably effective.

## Worker Participation

We enable meaningful worker consultation and participation through the following channels:

- **Worker Representative** - workforce link on quality, environmental and OH&S matters.
- **SHE Report** - submissions of unsafe acts, near misses, incidents as well as safe practices.
- **Toolbox Talks (weekly)** - brief 5–10 minute pre-task site briefings on immediate hazards, safe practices, and emergency procedures - reinforcing awareness and open communication.
- **Quarterly HSE & Compliance Attestation** - confirmations of RA awareness, PPE/COSHH/Working at Heights, DSE, data protection, radiation, etc.
- **Management Reviews** - collate worker inputs - decisions and actions recorded and tracked in the IMS.



## **Objectives & Improvement**

Quality objectives are defined, monitored, and reviewed as part of continual improvement. Current IMS objectives include:

- **Maintain strong financial management:** ensure timely, consistent payment processes and stable operations - monitored via finance records.
- **Technician competence:** deploy only validated, competent technicians - monitor via the Training Matrix, peer-checks and NCR trends.
- **Carbon reduction (integrated objective):** reduce CO<sub>2</sub> intensity of travel and operations - monitor via the Monthly Travel Return and Energy Log.

Progress is recorded through the IMS dashboard and reviewed at **Management Review**

## **Strategic Direction & Review**

This policy aligns with Triton's strategic direction of being a trusted leader in advanced NDT. It provides the framework for setting and reviewing objectives in accordance with **ISO 9001:2015 (+ Amd.1 2024)**. The policy is reviewed annually for relevance and effectiveness, communicated to all personnel, available on Triton Nexus, and accessible through Triton Group's website.

